

## Online Registration Opens With New Look

This year, customers logged into online registration and encountered a vendor update before they found a brand new design for the FEDLINK online registration page (<http://www.loc.gov/flicc/onlinedoc/online.html>).

The vendor update alerts customers to a number of vendors who offered services through FEDLINK in FY2003 but do not yet have contracts in place for FY2004. Staff members update the online list as new contracts are put in place. (FEDLINK expects many of these vendor services to be available early in the fiscal year.)

Customers can then use a link on the alert page to enter the newly designed Online Registration page. The new design reflects the overall look of the current FLICC/FEDLINK Web page which debuted in the fall of 2002. Information about registration,

*Registering online with FEDLINK makes entering the next fiscal cycle easy. Customers simply review their purchasing details from last year and update their accounts with new vendors and/or services for the next fiscal year.*

including a .pdf version of the online registration booklet for Fiscal Year 2004 (<http://www.loc.gov/flicc/onlinedoc/regis04.pdf>), and detailed information about licenses, advance payments, and determinations and findings are all available from one screen.

### Processes Are Easier and Faster Than Ever Before

Registering online with FEDLINK makes entering the next fiscal cycle easy. Customers simply review their purchasing details from last year and update their accounts with new vendors and/or services for the next fiscal year. Working online also eliminates the lengthy mail delays many agencies now experience. Customers can pick up their IAGs online and fax copies back to FEDLINK for the fastest delivery.

With online registration, library and information centers avoid any disruptions in service and ensure that products needed early in the fiscal year deliver on time and at a great price.

Most customers find that they can have an interagency agreement (IAG) ready for their signature in less than 72 hours. Delivery order processing time has also decreased with an order traveling from FEDLINK to the vendor in just under two days!

### System Remains Secure

FEDLINK's secure and password-protected system continues to offer confidential access to both registration and other forms needed to manage customers' accounts. Even customers who work behind sophisticated agency firewalls can access FEDLINK's special registration zone designed for those with Internet restrictions.

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***Not only does the online registration offer resources for customers that they can use year round, the site also offers electronic links to a number of FEDLINK's forms.***

## Online Registration Is Easy

When a customer clicks on the *Registration Form* link, agency information and vendor details from the previous fiscal year automatically appear on the virtual form for detailed review. The services list reflects the services and dollar amounts the agency used in FY2003 so fiscal year purchasing comparisons are easy. While the automated services listing eliminates the need to re-enter current service choices, customers can also pick a new vendor from a drop-down menu and enter a service dollar amount. To cancel an existing service, a member simply enters "C" next to that vendor's name.

If you purchased FY2003 online information services under the direct pay option and you wish to remain in a direct pay mode, you will need to select "C" to cancel these services on your registration. Under FEDLINK's *Direct Express* program, you can order most online services without registering with FEDLINK or paying a FEDLINK fee. Transfer Pay is available for all FEDLINK services. Beginning in FY2004, FEDLINK is encouraging vendors of Electronic Retrieval Services to accept payment via the Direct Express option in addition to Transfer Pay. Books and Serials Subscription Services continue to have Direct Pay as an alternative to Transfer Pay. (See the Online Registration Booklet at <http://www.loc.gov/flicc/online/doc/regis04.pdf> for more information.)

After a customer submits the online registration form and FEDLINK reviews it for approval, FEDLINK will email the customer that the IAG is ready. (If the agency's registration is not approved, FEDLINK will send an email indicating the reason for the rejection.) Customers then return to online registration, click on "Get My IAG!" and

review their agency's online IAG. If it is correct, they print out the IAG and begin their internal authorization process from the agency. Customers who do not want to complete their registration immediately may exit the site and return later using the same login procedure.

If funding levels are not yet set or a customer needs to reduce an initial registration to conform to Continuing Resolution funding levels, registration forms can be adjusted and resubmitted to FEDLINK at any time **prior to the agency's signing and submitting the IAG.**

## MIPRs and Purchase Orders Available

Customers whose agency uses a purchase order, Military Interdepartmental Purchase Request (MIPR), or other agency specific documents in lieu of a FEDLINK interagency agreement (IAG), can choose these options through online registration.

At the request of an agency, FEDLINK can accept local procurement documents instead of the completed LC/FEDLINK IAG. To simplify the agency's internal processing, LC/FEDLINK works with agency-specific funding documents, as long as the terms of the agency's documents acknowledge the requirements of the FEDLINK program via a special addendum. To take advantage of this alternative, customers simply select the MIPR or purchase order addendum rather than the FEDLINK IAG when they print out documentation from the FEDLINK Online Registration Web site. They will also receive a list of the services and costs to specify on the agency's purchasing document. FEDLINK will continue to ask customers to select a payment transfer method. Customers must send in a signed version of their agency's document.

## Online Registration Works All Year Long

Not only does the online registration offer resources for customers that they can use year round, the site also offers electronic links to a number of FEDLINK's forms. Customers can fill in an IAG amendment form, print it out and mail or fax it in to adjust their accounts throughout the fiscal year.

There are also several electronic forms that deliver service updates directly to FEDLINK; the *Intent to Compete Serials Form*, the *Serials Selection Form*, and the *Change of Address and Supplemental Address Form* can all be completed and submitted to FEDLINK online. ■

## Fiscal Hotline Is Ready To Help

FEDLINK Fiscal Hotline staffers can help members log into online registration, supply passwords, work through online forms, and review FEDLINK policies. Members should call the hotline for any questions about online registration, account management, or transfer and direct pay accounts.

Please call the FEDLINK Fiscal Hotline at (202) 707-4900 or send email to [fliccfo@loc.gov](mailto:fliccfo@loc.gov) for any account questions.

# Direct Express Steams Ahead in FY2004

After a successful year-long pilot of FEDLINK's Direct Express option, FEDLINK worked during the spring and fall to expand the program to many of its online services vendors.

Similar to making a purchase using the GSA schedule, FEDLINK customers can now place orders directly with online services vendors via the Direct Express option. Under this new streamlined purchasing process, database products and service offerings will continue to be as comprehensive as always—electronic database publications, document delivery services, associated print publications and specialized access options.

## Revolving Fund Makes It Happen

Under Section 103 of P.L. 106-481 (2 U.S.C. 182c), which established FEDLINK as a revolving fund beginning in Fiscal Year 2002, FEDLINK can provide "the procurement of commercial information services, publications in any format, and library support services,...related accounting services,...related education, information and support services" to federal offices and to other organiza-



tions entitled to use federal sources of supply. FEDLINK can now accept fees from federal agencies that have "passed through" a vendor and have been earned for facilitating federal purchasing, i.e., the vendors pay the FEDLINK administrative fees.

To establish this option, FEDLINK has negotiated indefinite delivery indefinite quantity (IDIQ) contracts on a sole source basis with online services vendors. An IDIQ contract allows the government to place orders for an indefinite quantity of commercially available supplies or services during a fixed period.

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## Attention OCLC Users: IAGS for Services Are Due

If your agency has not executed your FEDLINK Interagency Agreement (IAG), you have not yet established an obligation for FEDLINK services and therefore may not use OCLC services for this fiscal year (unless you have advance subscriptions).

Members who use OCLC services without an executed FEDLINK IAG or active subscription may be in violation of the Federal Government's Anti-Deficiency Act (31 U.S. Code 1341) and could be subject to penalties under that act. To avoid any penalties, cease activity on the OCLC system until you have submitted a signed interagency agreement to FEDLINK. It is your responsibility to ensure that your usage of OCLC services is properly authorized.

If you anticipate having to temporarily stop using OCLC and need assis-

tance, please call Patrick Miller at (202) 707-4846 or send email to [askocfno@loc.gov](mailto:askocfno@loc.gov). FEDLINK and OCLC can assist you by re-saving cataloging save file records or temporarily changing your ILL status to non-supplier.

If you have not yet registered for FEDLINK services, you may take advantage of FEDLINK's online registration system, which promises to have your IAG ready for printout at your site within 72 hours (URL: <http://lcweb.loc.gov/flicc/>). Those agencies under a continuing resolution that have not yet received their 12-month funds allocation may want to sign an IAG for an apportionment of funding to obtain OCLC services and then amend the IAG when the full budget is available.

For registration or account assistance, please call the FEDLINK Fiscal Hotline at (202) 707-4900. ■

## OCLC Releases Connexion Client Interface

The Windows-based client interface to OCLC Connexion, OCLC's flagship cataloging service, is now available. This first release includes interactive online cataloging functionality, macros, integrated label printing, and other features. OCLC Cataloging members can download the client software for free.

"The new functions in the client interface are in direct response to OCLC member input," says product manager David Whitehair. "Much more will be added to the client in future phases, including a macro recorder, additional authorities functionality, local files and batch processing," said Whitehair. Members can choose between the new client interface or the established browser interface. Both provide a powerful, flexible suite of tools with built-in access to WorldCat.

After downloading, members can use the client with an existing cataloging authorization and password. The OCLC Connexion client web site, located at <http://www.oclc.org/connexion/interface/client/default.htm>, offers includes complete documentation, a tutorial and tips to help Passport users migrate.

Members who are currently planning their cataloging interface migration strategy will find OCLC's online discussion of the interface choices (<http://www.oclc.org/connexion/interface/default.htm>) particularly helpful.

For questions about the OCLC Connexion interfaces or Passport migration, please contact Anne Harrison at FEDLINK: 202-707-4834; [anha@loc.gov](mailto:anha@loc.gov).

## New Cache Settings Optimize Connexion Browser Performance

OCLC has released new cache settings guidelines for the Connexion browser. Cache settings determine how a browser redisplay previously viewed Web pages. Depending on the settings, the browser may display the page as it exists in the users local (the browser's cache area) or it may download the latest version of the page from the server at every visit. Using the recommended settings can ensure optimal Connexion performance.

### *Check Current Browser Settings*

Some settings may not work with certain network security configurations or with some Web-based applications. Before changing cache/history settings, record current settings so they can be reset if needed. Detailed

instructions for reviewing and changing cache settings are available from the System Requirements link found in the black bar at the top of the Connexion browser login screen and at [http://connexion.oclc.org/html/corc/help/english\\_login\\_sysreq\\_hardware\\_software.html](http://connexion.oclc.org/html/corc/help/english_login_sysreq_hardware_software.html).

Some browsers may already be configured to the recommended settings as many of these settings are the default settings supplied with supported versions of Microsoft and Netscape browsers.

### *Recommended settings*

OCLC suggest tips for users when setting their browser configuration:

- Set your browser to refresh Web pages automatically when necessary. Do not specify that the browser refresh a page each time you view it.
- Allocate adequate disk space for the browser cache. 100 MB is recommended. Do not specify zero space for the cache, and avoid allowing it to be larger than 100 MB.
- Do not clear the cache each time you exit the browser.
- Retain the browser's History (log of recently visited sites) for 4 days.

For more information about Connexion Browser settings, please contact Anne Harrison at FEDLINK: 202-707-4834; [anha@loc.gov](mailto:anha@loc.gov).

## OCLC Documentation Distribution Policy Changes

OCLC's Documentation Department has been migrating from printed to electronic documentation to provide the latest information in easy-to-use formats. Electronic documents can be updated in real time, making it possible to deliver the most accurate, most up-to-date documentation and training materials. OCLC has modified the format and presentation to allow for better electronic viewing and quick self-printing.

### **Questions:**

**Call a FEDLINK OCLC Information Specialist at (202) 707-4848**

**or email us at**

**[askocfno@loc.gov](mailto:askocfno@loc.gov)**

### **Reminder:**

**OCLC is on the World Wide Web at**

**<http://www.oclc.org>**



### *User Guides*

Effective August 1, 2003, OCLC will deliver all OCLC user guides electronically via the OCLC web site. OCLC has eliminated print copies of most user guides, with the following exceptions:

- Bibliographic Formats and Standards
- Authorities User Guide
- *Searching WorldCat User Guide*

These three user guides will be available in print for a small charge.

During this migration to electronic delivery, OCLC will continue to provide printed copies of many user guides and booklets (e.g., Cataloging, ILL, FirstSearch) at no charge until the items are obsolete or until inventory is depleted. OCLC will not reprint these once inventory is depleted.

### *Reference Cards*

OCLC will continue to provide printed reference cards at no charge. You may request these by contacting FEDLINK (see below).

### *Selected Titles*

OCLC will continue to provide printed editions of *OCLC Selected Titles for University and Research Libraries* for the current subscription price (\$300 per year).

### *Participating Institutions*

Participating Institutions will no longer be available in print. OCLC will continue to deliver the electronic Participating Institutions list (updated weekly). The OCLC ILL Policies Directory is also available via the Web. Online Participating Institutions can be found at <http://www.oclc.org/contacts/libraries/default.htm>. OCLC ILL Policies Directory can be found at <https://illpolicies.oclc.org/>.

### *Ordering Documentation*

To order printed documentation, please contact Patrick Miller, FEDLINK OCLC Specialist, by phone: 202-707-4846 or email: [askocfno@loc.gov](mailto:askocfno@loc.gov). You may also order online by going to the documentation list found at this URL: <https://www3.oclc.org/documentation/>. If the "Order Hard Copy" link is active, you may request printed copies. If it is not active, that title is not available in hard copy.

**Please Note:**  
**Subscribe to OCLCFED,**  
**the FEDLINK OCLC listserv:**  
**Send message**  
***subscribe oclcfed yourfirstname***  
***yourlastname***  
**to [listserv@loc.gov](mailto:listserv@loc.gov)**  
**and confirm within 48 hours.**

## Algorithm Converts Bibliographic Databases to FRBR Model

OCLC is making an algorithm available free of charge to organizations interested in converting their bibliographic databases to the Functional Requirements for Bibliographic Records (FRBR) model. The FRBR model helps information providers deliver the most appropriate records for people seeking specific items.

The OCLC Office of Research developed the algorithm following a 1998 recommendation by the International Federation of Library Associations and Institutions (IFLA) to restructure catalog databases based on particular works rather than on the various forms in which these works are expressed.

The FRBR algorithm makes it possible for users to write computer programs to generate sets of records that can be grouped for display as single works, so that information seekers can find the results they need. The algorithm is available from the OCLC Research site <http://www.oclc.org/research/software/frbr/>. For more information, point your browser to <http://www.oclc.org/news/releases/20030811.htm>.

## Dublin Core Metadata Element Set Recognized by ISO

The Dublin Core Metadata Element Set (DCMES) has been approved by the International Standards Organization (ISO) as an international metadata standard. DCMES, also known simply as "Dublin Core," was developed for use on the Web and in other information networks across a wide variety of subject areas, languages and economic sectors. Dublin Core has been adopted by seven national governments and translated into 30 languages. OCLC serves as the primary sponsor for the Dublin Core Metadata Initiative (DCMI), and manages its Web site. DCMI is the maintenance agency for the Dublin Core standard and is responsible for its development, standardization and promotion. To learn more about Dublin Core, visit <http://dublincore.org/>.

## OCLC Launches New Web Site

If you haven't seen the OCLC Web site recently, you should take a moment to visit [www.oclc.org](http://www.oclc.org). OCLC has re-organized the content, changed the look, improved the searching, and generally made things easier to find. In addition to strictly OCLC content, there are new areas for the library community, professional development, and research. To learn more about the new site, go to [http://www.oclc.org/homepage/pdf/website\\_overview.pdf](http://www.oclc.org/homepage/pdf/website_overview.pdf). ■

## Staff Interface in FirstSearch

A new feature of FirstSearch allows library staff to create ILL requests directly within FirstSearch. This functionality lets staff search for materials and complete ILL requests without ever having to leave the FirstSearch interface which saves time and improves workflow and productivity.

The resource sharing staff view lets you

- Search for materials using the discovery view in FirstSearch
- Display holdings and enter lender strings
- Enter shipping information, billing information and borrowing notes
- Send requests for those materials to the OCLC ILL service

The FirstSearch staff ILL interface provides access to

- Patron ILL capabilities, allowing resource sharing staff to make use of ILL Direct Request in FirstSearch (direct to profile or direct to review)
- Additional tools ILL staff need to allow them to submit requests to the OCLC ILL service (direct to lender)
- All of the functionality of FirstSearch associated with the FirstSearch authorization (Infotrieve, Select Translation Service, pay-per-use article purchasing, etc.)

*The resource sharing staff view of FirstSearch is the initial phase of expanding the resource sharing capabilities in FirstSearch.*

The resource sharing staff view of FirstSearch is the initial phase of expanding the resource sharing capabilities in FirstSearch. ILL options in FirstSearch will continue to grow in the future, providing your library staff and end users a single place to go for all of their fulfillment needs.

To activate the resource sharing staff view of FirstSearch, go into the FirstSearch Administrative module at <http://firstsearch.oclc.org/admin>. Click on **Fulfillment** than the **Staff ILL Settings** buttons. Add your OCLC ILL authorization and create a constant data record. Once your authorization is setup, click on the **FirstSearch Service** tab at the top of the screen.

## ILL Policies Directory Replaces Name Address Directory

The OCLC ILL Policies Directory replaced the Name Address Directory (NAD) for your library's interlibrary loan (ILL) policies information on Sunday, August 24, 2003. Your library's policies in the NAD will not transfer to the new ILL Policies Directory. The initial record in the ILL Policies Directory will only contain basic information from the OCLC Profiling system and you must enter updated policy information for your library.

*This is the perfect time to review and update ILL policies and enter them in the ILL Policies Directory.*

This is the perfect time to review and update ILL policies and enter them in the ILL Policies Directory. Some fields in the new ILL Policies Directory cannot be changed and require a profile change. The ILL Policies Directory can be accessed in three way—from within the OCLC ILL Web interface <http://illweb.oclc.org>, directly from: <https://illpolicies.oclc.org> and through OCLC ILLiad [version 6.2 and higher].

When entering policies, have the following information available:

- OCLC symbols of the different groups to whom you lend. Keep track of group affiliations and their policies.
- The fees that you charge libraries for your ILL services. These may include flat or per page/exposure charges, taxes, shipping and service fees, or rush fees. You may always indicate a zero charge in any policy.
- The billing methods that you support. For example, IFM or “invoice with item” methods. You can also indicate a billing method preference.
- The delivery methods that you support. These could include USPS, courier or commercial services such as UPS or FedEx.
- Specific loan and renewal periods.

A reference card containing additional information can be found at: <http://www.oclc.org/oclc/ill/illpoliciesrefcard.html> or <http://www2.oclc.org/oclc/pdf/printondemand/illpoliciesref.pdf>.

For more detailed information, please see Technical Bulletin 248: OCLC ILL Policies Directory <http://www.oclc.org/technicalbulletins/248/>.

For assistance in setting up your ILL Policies Directory information or to request an OCLC profile change, please contact Georgette Harris at [gharris@loc.gov](mailto:gharris@loc.gov) or 202-707-4850.■

## Cite the Contract and Place the Order

With Direct Express, customers simply cite the FEDLINK contract number on their agency's purchase order and send it straight to the vendor. No synopsis nor further competition is required on purchases over \$25,000 as the FEDLINK IDIQ establishes the vendors as sole source for their individual products and services. When comparing two vendors with similar databases, customers may want to compare prices or choose a vendor based upon their interface.

The vendor receives the purchase order, sets up the customer's account and promptly issues passwords and/or authorization numbers. The vendor will then invoice the FEDLINK customer directly against their agency's purchase order. The customer's agency finance office pays the invoice (and any interest penalties) and reports disbursements to the customer. FEDLINK does not issue statements of account for Direct Express purchases.

The vendor pays the FEDLINK fee based on the volume of quarterly sales of Direct Express customers.

Direct Express customers are responsible for initiating the purchase, managing delivery of the products and services, and paying invoices.

## Online Vendors On Board for Direct Express

More than 40 online services vendors have contracts with FEDLINK to accept Direct Express orders. Last summer, FEDLINK staff issued a new request for proposal from these vendors and added the Direct Express option to their contracts. These same vendors are also available under Transfer Pay mode but are no longer available through FEDLINK Direct Pay option. (See "Direct Express or Transfer Pay" below for additional information on these payment options.)

## Watch for Updates

For information, please contact FEDLINK Network Operations by phone at (202) 707-4848 or by email to [FLICCfno@loc.gov](mailto:FLICCfno@loc.gov). ■

# Direct Express or Transfer Pay?

As cost effective as Direct Express is, most current members will continue to prefer transfer pay mode, which offers them more flexibility in managing their funds and provides more assistance with procurement processes.

Under the Transfer Pay option, customers transfer both FEDLINK administrative fees and estimated annual service dollars to FEDLINK/Library of Congress (LC) via a signed Interagency Agreement (IAG). On behalf of the customer, LC/Contracts issues a delivery order to the vendor in the amount specified on the IAG. After receiving the delivery order, the vendor provides service to the customer and submits the customer's invoices to FEDLINK. FEDLINK reviews the invoices, rejects improper ones, and pays acceptable ones from the customer's account. FEDLINK sends the customer copies of rejected invoices, paid invoices, and a monthly statement of account.

If there are surplus funds in one vendor account, an amendment form can be conveniently move these funds to another needed service.

Another major benefit of Transfer Pay is extended order deadlines. Instead of having to fulfill a member's order either by providing services or by issuing delivery orders to vendors prior to the end of the fiscal year, before their funds expire, FEDLINK is able to accept signed IAGs with firm orders late in September every year and generate delivery orders well into October. In addition, FEDLINK is also authorized to accept IAGs and amendments by fax, pending receipt of originals via courier service or mail. This reduces the lead time necessary to add funds to purchase information products and services at the end of the fiscal year.

For more information, contact FEDLINK Network Operations by phone at (202) 707-4848 or by email to [FLICCfno@loc.gov](mailto:FLICCfno@loc.gov). ■



# Vendor News

## Ten New Vendors Join FEDLINK

The new fiscal year opens with a host of new services. Last summer, FEDLINK staff issued a new request for proposals from online service vendors, renewed contracts with 35 previous vendors, and added 10 new companies to the growing FEDLINK vendor community.

The new online services vendors represent a wide selection of domestic and international resources from the fields of science and economics to marketing and law.

### CQ Press

<http://www.cqpress.com>

A division of Congressional Quarterly Inc., CQ Press publishes books, directories, subscriptions, and Web products on American politics, federal and state government, American institutions, campaigns and elections, current events, and world affairs. (Contract Number: LOC04C-7013)



### Fastcase

<https://www.fastcase.com>

Fastcase.com offers an online legal research system offering full-text searching of a comprehensive 50 state and federal database of primary law—court opinions, statutes, and regulations. Fastcase is a powerful tool and intuitive interface well-suited for busy officials, lawyers, policy analysts, paralegals and others who require occasional access to U.S. law. (Contract Number: LOC04C-7014)



### Knovel

<http://www.knovel.com>

Knovel provides access to online reference material for the leading engineering reference handbooks, databases, and conference proceedings from government, as well as aerospace, biotechnology, chemistry, environment, engineering, pharmaceuticals, safety, semiconductors and electronics. Their user friendly search interface can be used for multiple information types including graphs, text, images and tables. (Contract Number: LOC03C-7031)



### Market Research.com

<http://www.marketresearch.com>

Provides global research intelligence products and services, in addition to more than 50,000 research publications in print and electronic formats from over 350



leading consulting and advisory firms. Reports are available in PDF format as well as on CD-ROM. (Contract Number: LOC04C-7015)

### MD Consult (A Division of Elsevier)

<http://www.mdconsult.com>

MD Consult offers an integrated family of online research tools and seamless access to current and comprehensive medical information. Content sources include full text access to nearly 100 medical reference publications, year book titles, journal articles, MEDLINK, comprehensive drug information and hundreds of clinical practice guidelines in addition to more than 3,500 customizable patient education handouts, daily clinical updates, clinical trials databases, expert perspectives and professional development online continuing medical education (CME) credits for nearly 200 Category 1 modules. (Contract Number: LOC04C-7050)



### Moreover Technologies

<http://w.moreover.com>

Moreover Technologies delivers online content enriched with XML metadata. Unlike traditional news services that resell archived information, Moreover Technologies' sophisticated technology continually scours the Internet to collect information from more than 4,000 filtered sources plus an additional 2700 public Web sites. (Contract Number: LOC04C-7051)





## Organization for Economic Cooperation and Development

<http://www.oecd.org>

Organization for Economic Cooperation and Development (OECD) offers full text access to OECD publications, as well as agencies operating under OECD's administrative authority including the International Energy Agency, Nuclear Energy Agency, European Conference of Ministers of Transport, Center for Educational Research and Innovations, OECD Development Center and West Africa. OECD provides subscription packages for SourceOECD materials from 1998 to present in E-books including International Energy Agency titles, E-journals and statistical databases. All OECD content features comprehensive bibliographic information. (Contract Number: LOC04C-7006)



## Serials Solutions

<http://www.serialssolutions.com>

Serials Solutions offers comprehensive e-journal access and management system to 600 databases provided by more than 100 different content providers.



Services include "A-to-Z Title List," full MARC records, and Article Linker—a full-featured OpenURL link resolver. A-to-Z Title Lists display full-text electronic journals in HTML, print, spreadsheet and custom formats and include the Journal Linker and title searching features. (Contract Number: LOC04C-7032)

## TDNet, Inc.

<http://www.tdnet.com>



TDNet offers a suite of products and services designed to manage e-journal collections: TDNet E-Journal Management (EJM) provides a Web-based, browsable and searchable A-Z list to access all of the library's e-journal titles; TDNet Catalog Management Service Change Notes Service provides libraries with files of e-journal change data, and files of MARC records, for direct access to all full text titles through their Online Catalogs; Tour is TDNet's context-sensitive linking solution; and TDNet E-content Searcher (TES) is a federated search solution for single interface searching and leveraging the library's complete electronic collection with each search. (Contract Number: LOC04C-7054)

## World Bank

<http://www.worldbank.org>

The World Bank has access to three different electronic resources:

e-Library, World Development Indicators Online (WDI Online) and Global Development Finance Online (GDF Online). E-Library is an electronic portal to the World Bank's full-text collection of social and economic development resources. WDI Online offers a database on development data and the global economy with statistical data for 575 development indicators from 1960-2001 for over 208 countries and 18 regional country groups. GDF Online contains data for the 138 countries that report to the World Bank Reporting System and looks at external debt stocks and flows, major economic aggregates, key debt ratios, new commitments, currency composition of long-term debt, debt restructuring and scheduled debt service projections. (Contract Number: LOC04C-7055)



## FY2003 Vendors Merge, Change Names and Depart

Seven previous FEDLINK vendors are now incorporated within other vendors' consolidated proposals. The affected vendors are listed below.

- DataStar, Profound and Newsedge Services are now available through Dialog;
- Dow Jones and Reuters products are now part of Factiva;
- Quick Law is now offered by LexisNexis; and
- Kiplinger's products are accessed via EbscoHost.

Four vendors have officially changed their names:

- The Library Corporation now uses the acronym TLC;
- Research Institute of America will also operate under its acronym of RIA;
- DRI WEFA will now be known as Global Insight; and
- Rapsheets.com has a new name of Investigative Technologies.

Six vendors have also decided to discontinue their association with the FEDLINK program: Credit Bureau Services, Faxon Online, Global Securities Information, Quality Resource Systems, RegScan and Runzheimer International.

## Online and In-Person Help Available

For the latest information and service descriptions of current FEDLINK vendors, point your browser to <http://www.loc.gov/flicc/allsvc.html>. For questions about new, changing or departing vendors, please contact Jim Oliver, FEDLINK's Vendor Services Coordinator by phone at (202) 707-4960 or by email to [joli@loc.gov](mailto:joli@loc.gov). ■

# FEDLINK Continues Work on FAXON/RoweCom Bankruptcy

FEDLINK has just about finished resolving the many issues related to transfer pay accounts affected by the FAXON/RoweCom bankruptcy. Although customer libraries will probably continue to work to ameliorate the problems for months to come, FEDLINK and the community have addressed the major concerns of undelivered serials, prepayment, and future service arrangements.

Even before the final acquisition of RoweCom U.S.A. by EBSCO Industries, Inc. on June 4, 2003, FEDLINK had already successfully recompleted serials subscriptions for 54 FEDLINK transfer pay customers and provided contract support to 12 FEDLINK Faxon direct pay customers. As early as March, FEDLINK members were working with their new Serials Subscription Agents and the resources were flowing back into their agencies. FEDLINK members with no pending claims against Faxon/RoweCom proceeded to place orders with their new vendors. By the end of the winter, FEDLINK members with pending claims against Faxon/RoweCom, had been able to verify all of their account invoice information to resolve and track any payments made to Faxon for orders that had not been placed with publishers.

The next step concerning claiming rights was critical. FEDLINK's contracts officer signed prepaid order agreements for all affected members with FY2002 and FY2003 transfer pay Faxon accounts. The agreement transfers claiming rights to the publisher for prepaid publications delivered and allows the library to retain the claiming rights of prepaid publications not received.

To make the collapse of RoweCom less burdensome, a large number of publishers worked out a plan to help Faxon customers who had already paid Faxon for their subscriptions. Even though these publishers had not received payment from Faxon, they agreed to "grace" items customers had paid Faxon for through the end of 2003. The new subscription agent then verified customer account information and contacted each publisher to bridge any gaps in the customer's serials subscription orders. Serials are now being provided through "gracing" and when possible through subscription agents' in-house inventory.

Those items not "graced" by the publishers make up the bankruptcy claim against Faxon/RoweCom. The Department of Justice continues to represent all federal government creditors in the bankruptcy court to protect the government's interests. (For all the latest information on the status of the proceedings, visit FLICC's Web site at <http://www.loc.gov/flicc/roweupdate.html>.)

Meanwhile, FEDLINK and Library of Congress staff are taking steps to mitigate such risks in the future. For example, some members will be called upon to help perform specific spot-checks of invoices and verify serials delivery. FEDLINK is also asking customers to be diligent in reviewing their serials subscription monthly statements. Report any unusual or persistent problems to FEDLINK as soon as possible. FEDLINK staff welcome any further suggestions on a systematic approach or tighter monitoring procedures, so that FEDLINK members are at less risk. Please forward comments/suggestions to Georgette Harris at [gharris@loc.gov](mailto:gharris@loc.gov) or 202-707-4850. ■

## Editorial Staff

*FEDLINK Technical Notes* is published by the Federal Library and Information Center Committee. Send suggestions of areas for FLICC attention or for inclusion in *FEDLINK Technical Notes* to:

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FLICC was established in 1965 (as the Federal Library Committee) by the Library of Congress and the Bureau of the Budget for the purpose of concentrating the intellectual resources of the federal library and related information community. FLICC's mission is to foster excellence in federal library and information services through interagency cooperation and to provide guidance and direction for the Federal Library and Information Network (FEDLINK).

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<sup>5</sup> **NO PRINT NOTICE WILL BE ISSUED.**

FOR INFORMATION ON COURSES NOT APPEARING IN THIS EDITION OF THE CALENDAR, VISIT THE FLICC/FEDLINK WEB SITE AT [HTTP://WWW.LOC.GOV/FLICC](http://www.loc.gov/flicc).

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## NOVEMBER

- 12 FEDLINK VENDOR BRIEFING: OECB**  
9:30AM - 11:30AM OR 1:30PM - 3:30PM  
FEDLINK TRAINING ROOM<sup>2</sup>  
FREE—REGISTRATION REQUIRED
- 13 FEDLINK VENDOR BRIEFING: FASTCASE**  
9:30AM - 11:30AM OR 1:30PM - 3:30PM  
FEDLINK TRAINING ROOM<sup>2</sup>  
FREE—REGISTRATION REQUIRED
- 18 FEDLINK FALL OCLC USERS GROUP MEETING**  
9:00AM - 3:00PM  
LIBRARY OF CONGRESS—MUMFORD ROOM  
FREE—REGISTRATION REQUIRED
- 19 USING THE GPO BINDING CONTRACT<sup>3</sup>**  
9:30AM - NOON  
LIBRARY OF CONGRESS—MUMFORD ROOM  
FREE—REGISTRATION REQUIRED
- 20 FEDLINK VENDOR BRIEFING: WEST**  
1:30PM - 3:30PM  
FEDLINK TRAINING ROOM<sup>2</sup>  
FREE—REGISTRATION REQUIRED
- 25 FLICC ORIENTATIONS TO FEDERAL LIBRARIES AND INFORMATION CENTERS SERIES<sup>5</sup>**  
**NATIONAL ARCHIVES—**  
**ARCHIVES LIBRARY INFORMATION CENTER<sup>3</sup>**  
10:00AM - 12:00NOON  
FREE—REGISTRATION REQUIRED

Great  
Escape!

## DECEMBER

- 8 QUESTIONPOINT DEMONSTRATION<sup>1</sup>**  
1:00PM - 4:00PM  
FEDLINK TRAINING ROOM<sup>2</sup>  
FREE
- 9 FEDLINK VENDOR BRIEFING: LEXIS-NEXIS**  
9:30AM - 11:30AM OR 1:30PM - 3:30PM  
FEDLINK TRAINING ROOM<sup>2</sup>  
FREE—REGISTRATION REQUIRED
- 9 DEVELOPING DIGITAL PROJECTS<sup>3</sup>**  
9:00AM - 4:00PM  
LIBRARY OF CONGRESS—MUMFORD ROOM  
\$150—REGISTRATION REQUIRED
- 10 DIGITAL PROJECT INFRASTRUCTURE<sup>3</sup>**  
9:00AM - 4:00PM  
LIBRARY OF CONGRESS—MUMFORD ROOM  
\$150—REGISTRATION REQUIRED
- 10 FEDLINK VENDOR BRIEFING: TDNet**  
9:30AM - 11:30AM OR 1:30PM - 3:30PM  
FEDLINK TRAINING ROOM<sup>2</sup>  
FREE—REGISTRATION REQUIRED
- 11 LITA REGIONAL INSTITUTE**  
**E-BOOKS: AFTER HYPE AND DEATH, WHAT REALLY WORKS<sup>3</sup>**  
9:00AM - 4:00PM  
LIBRARY OF CONGRESS—DINING ROOM A  
\$170—REGISTRATION REQUIRED
- 11 FEDLINK VENDOR BRIEFING: WEST**  
9:30AM - 11:30AM OR 1:30PM - 3:30PM  
FEDLINK TRAINING ROOM<sup>2</sup>  
FREE—REGISTRATION REQUIRED
- 16 CONNEXION DEMONSTRATION<sup>1</sup>**  
9:00AM - 12:00PM  
FEDLINK TRAINING ROOM<sup>2</sup>  
FREE

## JANUARY

- 7 CONNEXION DEMONSTRATION<sup>1</sup>**  
9:00AM - 12:00PM  
FEDLINK TRAINING ROOM<sup>2</sup>  
FREE
- 13 TECHNICIANS TELECONFERENCE SERIES (1 OF 3)**  
**SOARING TO EXCELLENCE 2004—A BASIC TOOLKIT: GOOD MANAGER AND GOOD EMPLOYEE SKILLS<sup>3</sup>**  
9:30AM - 12:00NOON  
LIBRARY OF CONGRESS—DINING ROOM A  
\$90—FOR ALL THREE SOARING SESSIONS
- 20 INTRODUCTION TO SEARCHING OCLC<sup>1</sup>**  
9:00AM - 4:00PM  
FEDLINK TRAINING ROOM<sup>2</sup>  
\$125
- 21 WEB INTERFACE TO THE OCLC ILL SUBSYSTEM<sup>1</sup>**  
9:00AM - 4:00PM  
FEDLINK TRAINING ROOM<sup>2</sup>  
\$125—PREREQUISITE REQUIRED<sup>4</sup>



## Web Citings

# GPO Binding Contract Now Online

A .pdf version of the new Government Printing Office (GPO) contract to procure library binding is on the FLICC Web site at <http://www.loc.gov/flicc/binding.pdf>. The contract specifications provide for the procurement of library binding and rebinding of books, periodicals, pamphlets and newspapers. The contract also covers construction of double tray boxes, portfolios, and archival and deluxe archival packs. The contract is limited for use to libraries and information centers located in the Washington, D.C. metropolitan area.

## FEDLINK Offers Contract Briefing

On November 19, from 9:30 a.m. to noon, FEDLINK is hosting a briefing on using the GPO contract for library managers and staff directly involved in the binding preparation, shipment, and receiving processes. The session will be held in the

Mumford Room at the Library of Congress's Madison Building.

At the briefing, members of the FLICC Preservation and Binding Working Group will highlight the changes in the new contract, including new provisions for repair of general collection items and facsimile creation. Representatives from GPO will outline the contract requirements and responsibilities of both the vendor and library. Keith Roberts from Mid-Atlantic Bindery will then give a virtual tour of the bindery, demonstrate binding preparation software and discuss binding procedures.

To register for the briefing, point your browser to FEDLINK's Online Education Registration at <http://www.loc.gov/flicc/feveform.html>.

For more information on the contract or the briefing, please contact Anne Harrison, FEDLINK Network Program Specialist, at [anha@loc.gov](mailto:anha@loc.gov). ■

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